

ePLACE Permitting Portal Training Manual

GCOM Software Inc.

PROGRAM GOAL

The ePLACE PORTAL Training Manual is presented by Massachusetts Department of Environmental Protection.

By completing this course, participants will be able to:

- ✓ Navigate the ePLACE PORTAL application
- ✓ Manage Account
- ✓ Search Property (Facility), License, record/Application
- ✓ Apply for Permit/ License/ Authorization
- ✓ Add a Facility
- ✓ Make Online Payment
- ✓ Delegating a Record/Application
- ✓ Checking status of an Application
- ✓ Editing an Application
- ✓ Amend/ Renew a Permit/ License/ Authorizations

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CHAPTER 1 - ACCESSING EPLACE PORTAL

This exercise will demonstrate how the Public User will login to the ePLACE PORTAL.			
Application Screen	Tasks		
Activity - Login to ePLACE PORTAL	 CLICK Link to ePLACE PORTAL application ENTER Public User login name provided ENTER Password provided 		
Account Landing Page	Account Landing Page will open		

Note

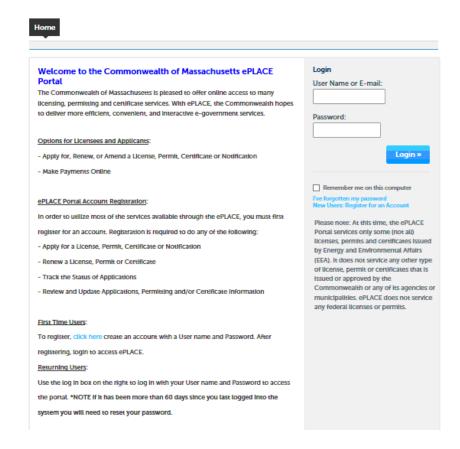
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At the completion of this Chapter, the Public User will be able to:

- Access the ePLACE PORTAL System
- Create Account
- > Login
- > Retrieve Forgotten Password

HOME PAGE

The ePlace Portal Home Page:



* Indicates a required fiel

Note

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ACCOUNT CREATION

First Time user will click on "New Users: Register for an Account" link on the Home Page to create the online account.

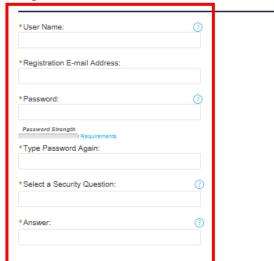
New Users: Register for an Account

After New User button is clicked, screen will refresh and will display the account registration page. User will accept "Terms to proceed" and will click "Continue Registration"

Account Registration You must provide the following information to open an account: User Name and Password Contact Information E-mail Please review and accept the terms below to proceed. In order to perform licensing and permitting transactions online, you were required to register for the eLicensing and ePermitting Portal. All registered users of the eLicensing and ePermitting Portal are required to agree to the following: 1. Use of the Commonwealth of Massachusetts eLicensing and ePermitting Portal is subject to federal and state laws, which may be amended from time to time, including laws governing unauthorized access to computer systems. Online inquiries and transactions create electronic records that in some instances might be disclosed to A continue Registration >

User will enter Login Information.

Login Information



User will click on "Add New' to add contact information.

Contact Information

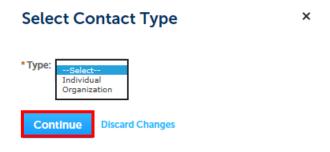
Please select "Add New" to provide contact information. E-mail addresses must be current in order to receive important legal and other notices relating to your use of this site. An e-mail will be sent to the e-mail address provided during the registration process.

This contact information pertains to the account registration for this portal. All other changes to contact information should be made through the application or amendment process with the applicable Agency.

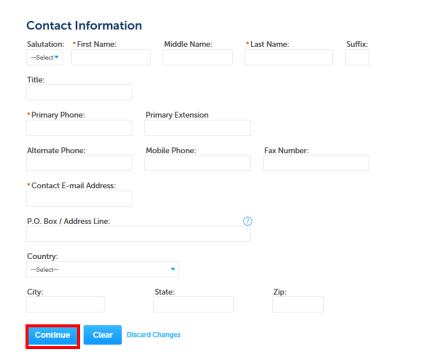
Add New

Continue Registration >

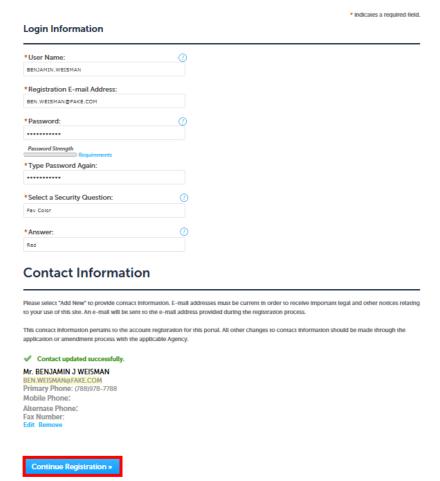
Select Contact Type and click continue.



Add contact information and click continue.



Once all required information is entered, user will click "Continue registration"



User account is created.

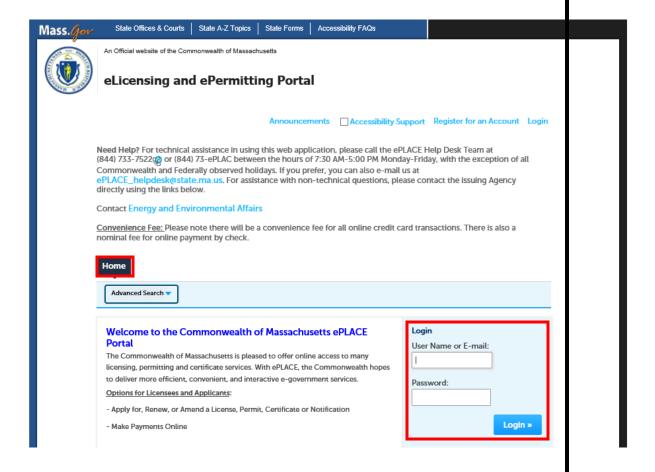


Congratulations. You have successfully created an account with the Commonwealth of Massachusetts eLicensing and ePermitting Portal. You will receive a confirmation by e-mail.

Reminder: If you are a current license or permit holder, you must link this Portal account to your record before you can complete transactions such as a renewal or amendment.

Click on the "Home" tab to login and continue.

User will click on Home tab to login.



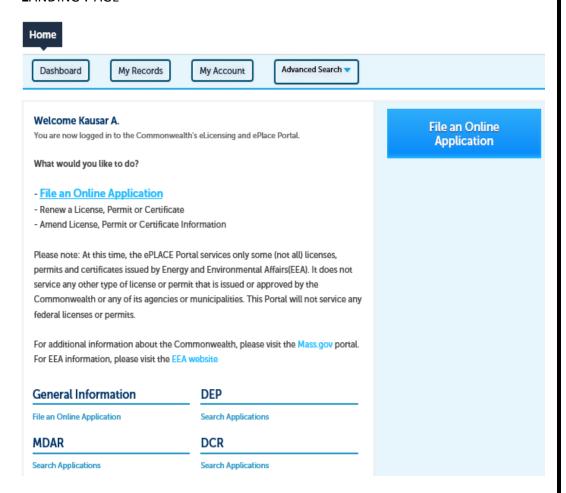
From this screen, Public User is able to:

- Login
- Search for Record/Applications

How to login:

- ENTER username and password
- CLICK Login
- USER will be directed to the landing page.

LANDING PAGE



FORGOTTEN PASSWORD

If Public User forgets his password:

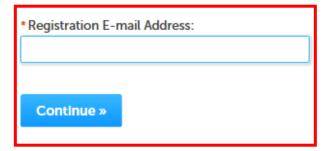
Click on "I've forgotten my password" link on the Login Page

I've forgotten my password

Enter email address used during registration, click continue

Reset Password

If you forgot your password, a new one will be sent to you. To begin provide your e-mail address below.

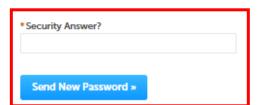


Answer Security question, click send new password link

Reset Password

The security question you answered when you first registered is displayed below. Please provide your security answer so we can verify your identity.

Security Question: Fav Color



System will email new password



Your password has been reset. An e-mail has been sent containing your new password. Please use the new password to login.

- **CLICK** "I've forgotten my password"
- ENTER email address used during registration
- **CLICK** Continue
- **ANSWER** Security Question
- SYSTEM will email new password to email address used during registration

CHAPTER 2 – ACCOUNT MANAGEMENT ACTIVITY – ADD A CONTACT

Account Management – Edit login/account information. Adding a contact				
Page Section	Tasks			
Edit login/account information	 CHANGE login information (if necessary) CHANGE account information answer (if necessary) CLICK Save 			
Adding New Contact	 ENTER the following information: a. Select Contact Type b. Enter login information 			

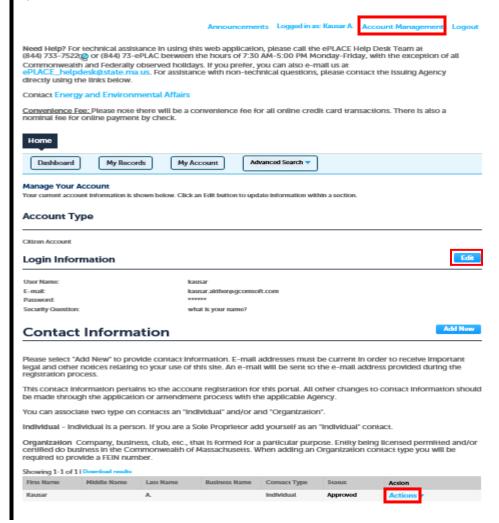
At the completion of this Chapter, the Public User will be able to:

- Update/edit Account Information
- Add a contact
- Logout of Application

From Account Management page, Public User can:

- Add a contact
- Verify Account Type, Login Information, Contact Information
- Add a contact
- Logout

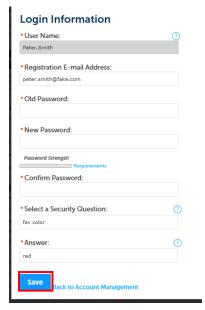
After login, click on Account Management link on the top. Click "edit" to update login information, "Add a Contact" to add contact and "Action" to update contact information.



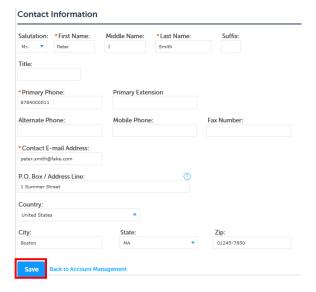
CHAPTER 2 - ACCOUNT MANAGEMENT

EDITING LOGIN INFORMATION

The only information that the Public User may edit through the Login Information screen is their registered email address, password and secret question and answer.



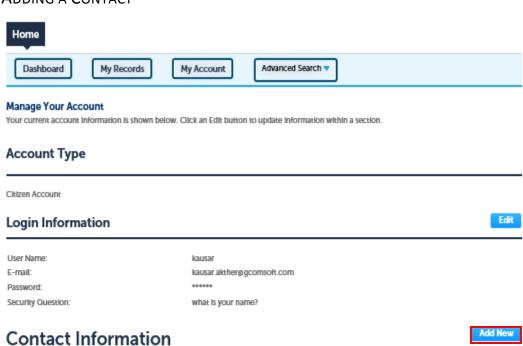
EDITING ACCOUNT INFORMATION



To change login/account information:

- **CHANGE** login information (if necessary)
- **CHANGE** account information answer (if necessary)
- CLICK Save
- ACCOUNT information is updated

Adding a Contact



Please select "Add New" to provide contact information. E-mail addresses must be current in order to receive important legal and other notices relating to your use of this site. An e-mail will be sent to the e-mail address provided during the registration process.

This contact information pertains to the account registration for this portal. All other changes to contact information should be made through the application or amendment process with the applicable Agency.

You can associate two type on contacts an "Individual" and/or and "Organization".

Individual - Individual is a person. If you are a Sole Proprietor add yourself as an "Individual" contact.

Organization Company, business, club, etc., that is formed for a particular purpose. Entity being licensed permitted and/or certified do business in the Commonwealth of Massachusetts. When adding an Organization contact type you will be required to provide a FEIN number.

Showing 1-1 of 1 | Download results

First Name	Middle Name	Last Name	Business Name	Contact Type	Status	Action
Kausar		A.		Individual	Approved	Actions▼

To add a Contact:

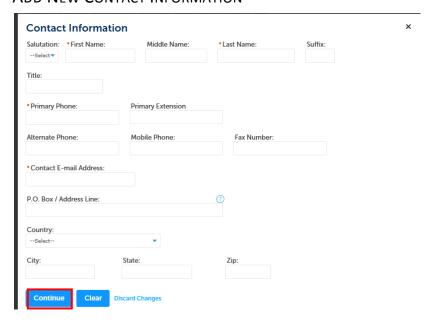
CLICK Add New

Select New Contact type:

- ✓ Delegate
- ✓ Individual
- ✓ Organization



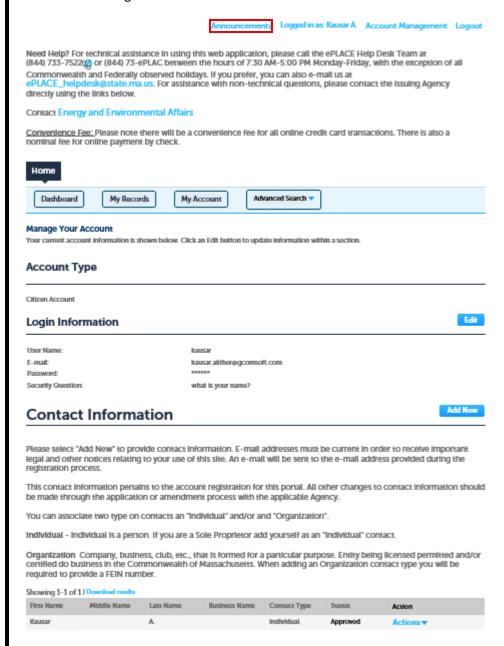
ADD NEW CONTACT INFORMATION



- **ENTER** new contact login information if contact type is individual or organization
- ENTER pin if contact type is delegate
- **CLICK** continue
- NEW Contact is Added

ANNOUNCEMENTS

Communications sent from EEA will be found in the "Announcements" link on the Account Management screen.



Once the Announcement Link has been clicked announcements will be visible.



Make a habit of checking announcements DAILY

CHAPTER 3 - APPLY FOR PERMIT/LICENSE/AUTHORIZATION

Public user will apply for a Permit/License/Application	
Application Screen	Tasks
File an Online Application	Accept Terms & Conditions
	Select Agency
	Select Record type
	Fill Application Specific Information
	Upload Documents
	Make Payment
	Submit the Application

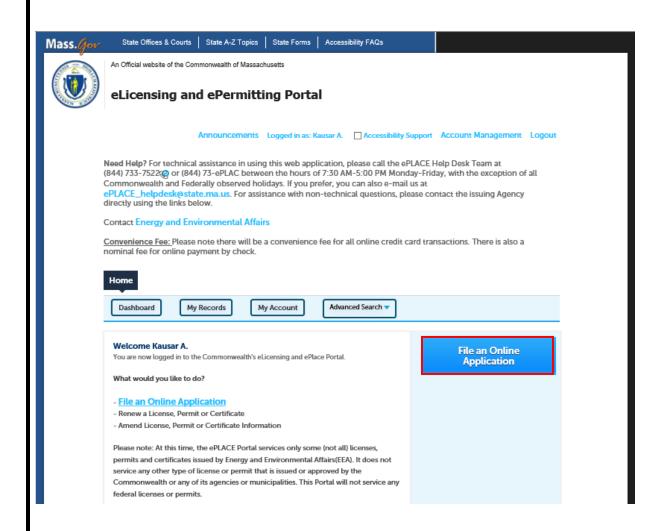
Note

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At the completion of this Chapter, the Public User will be able to:

- Complete a Permit/License/Authorization Application
 - Initiate an application
 - Select License Year
 - Select Licenses for purchase
 - o Enter/Edit Owner Information
 - Select Payment Information
 - Understand business rules as applied to Permit/License/Authorization sales

APPLYING FOR A PERMIT/LICENSE/AUTHORIZATION



• **CLICK** File an Online Application

FILE AN ONLINE APPLICATION

Begin the application process by clicking on File for an Application.

STEP 1 - CLICK ON "FILE AN ONLINE APPLICATION"

File an Online Application

STEP 2 - ACCEPT TERMS AND CLICK CONTINUE

File an Online Application

Online Applications and Record Authorization Form

Welcome to the Commonwealth of Massachusetts eLicensing and ePermitting portal. In order to continue, you must review and accept the terms outlined as set forth below. Click the "Continue" button in order to proceed with the online submission process.

In order to perform licensing and permitting transactions online, you were required to register for the eLicensing and ePermitting Portal. All registered users of the eLicensing and ePermitting Portal are required to agree to the following:

 Use of the Commonwealth of Massachusetts eLicensing and ePermitting Portal is subject to federal and state laws, which may be amended from time to time, including laws governing unauthorized access to computer systems. Online inquiries and transactions create electronic records that in some instances might

I have read and accepted the above terms.

Continue »

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STEP 3 - SELECT PERMIT TYPE AND CLICK CONTINUE

Home

File an Online Application

eLicensing and ePermitting Online Services

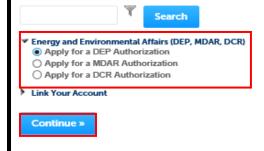
New Applicants and Consumers

The Commonwealth of Massachusetts eLicensing and ePermitting portal provides the ability to file applications for licensure & permits and submit complaints. From the listing below, please select the service you would like to use and click the continue button.

Existing Licensees or Permit Holders:

You may use the "Manage Licenses & Permits" tab to renew or amend a license or permit. NOTE: The Division of Professional Licensure's "License Amendment" service below can be used to update information, such as mailing address, across multiple licenses.

If your license or permit is not listed under the "Manage Licenses & Permits" tab, please select the "Link your online account to an existing record" option found under the "Link Your Account" section below. You will be prompted for a "record identification code" and "authorization code." This information was provided to you on your renewal notice or other recent communication from the Agency.



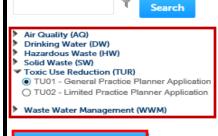
STEP 4 - SELECT A RECORD TYPE AND CLICK CONTINUE APPLICATION

Home

Search Applications

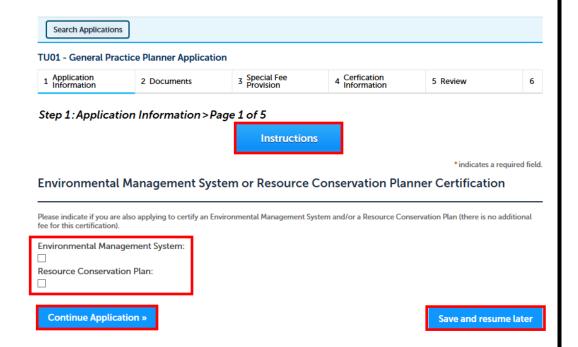
Select a Record Type

Choose one of the following available record types. For assistance or to apply for a record type not listed below please contact us.



Continue Application »

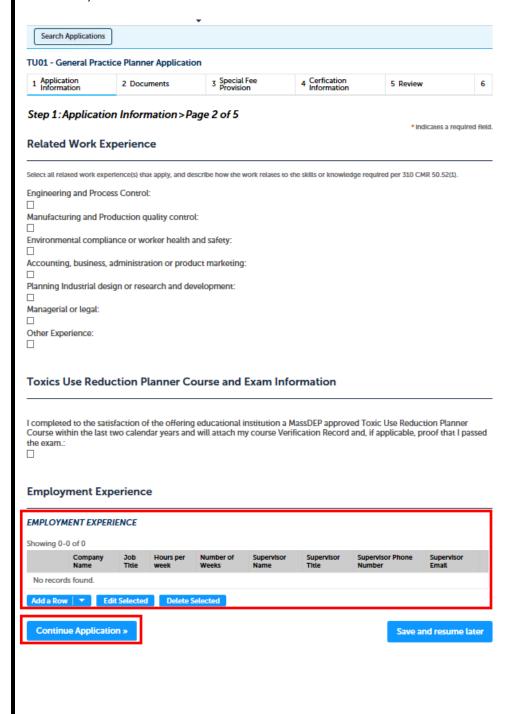
STEP 5 - SELECT CERTIFICATION TYPE AND CLICK CONTINUE



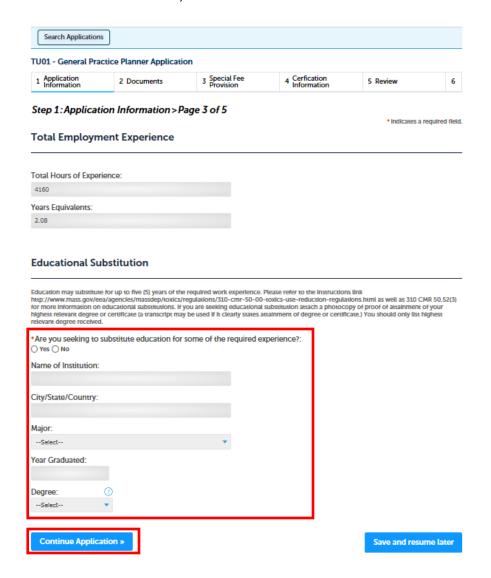
Note:

- Public User can click on "Instructions" to check the Permit/License/Authorization information and instructions to fill out the application.
- Public User has ability to save the application and can fill out the remaining application later (Save and Resume).

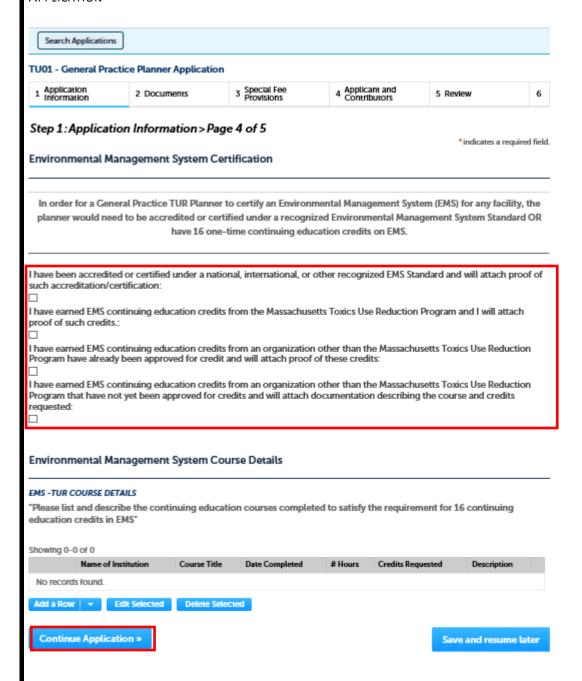
STEP 6 – ENTER APPLICATION SPECIFIC INFORMATION, ADD EMPLOYMENT EXPERIENCE, CLICK CONTINUE APPLICATION



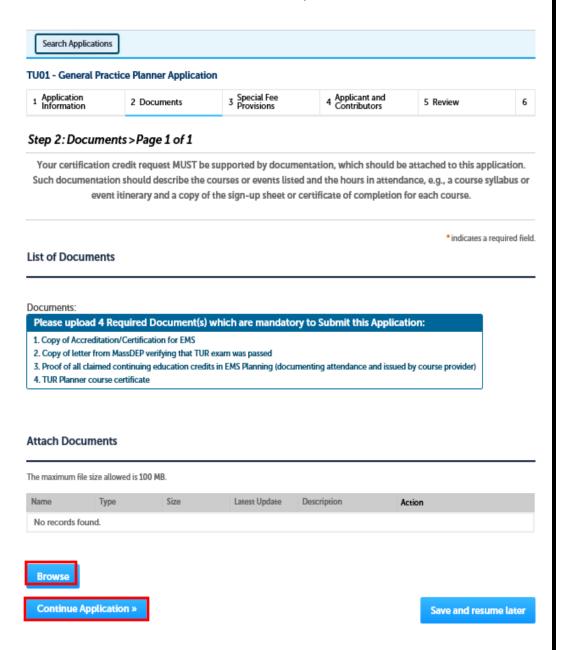
STEP 7 — ENTER APPLICATION SPECIFIC INFORMATION, ADD EDUCATIONAL SUBSTITUTION INFORMATION, CLICK CONTINUE APPLICATION



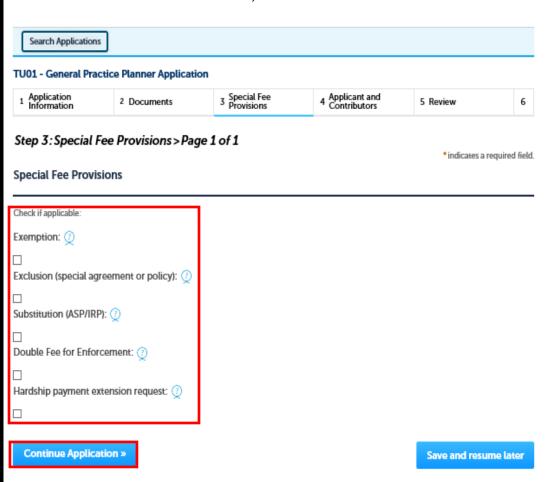
STEP 8 – ENTER EMC CERTIFICATION DETAILS, ADD EMS COURSE DETAILS, CLICK CONTINUE APPLICATION



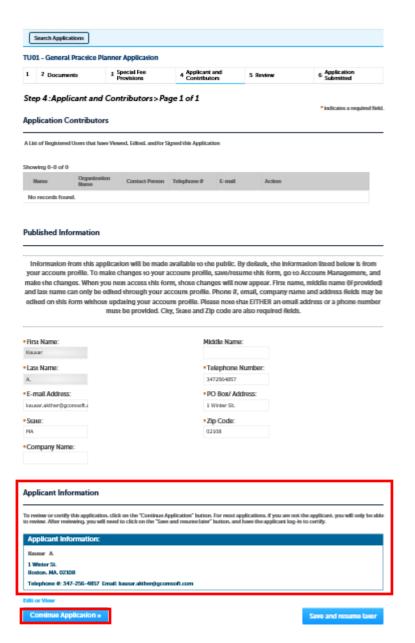
STEP 9 - CLICK BROWSE AND UPLOAD DOCUMENT, CLICK CONTINUE APPLICATION



STEP 10 - UPDATE SPECIAL FEE PROVISION, CLICK CONTINUE APPLICATION



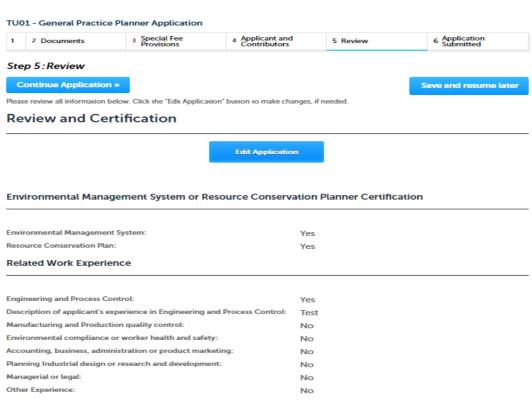
STEP 11 - UPDATE CERTIFICATION INFORMATION, CLICK CONTINUE APPLICATION



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STEP 12 - REVIEW PAGE, CLICK CONTINUE APPLICATION



Toxics Use Reduction Planner Course and Exam Information I completed to the satisfaction of the offering educational institution a MassDEP approved Toxic Use Reduction Planner Course within the last two calendar years and will attach my course Verification Record and, if applicable, proof that I passed the exam.: **Employment Experience** EMPLOYMENT EXPERIENCE Company Name Job Title Hours per week Number of Weeks Supervisor Name Supervisor Title Software Engineer 90 William ST 90 William ST 2674415656 gudipudi.varunkumar@gmail.com 1990 40 40 **Total Employment Experience** Total Hours of Experience: 40 **Educational Substitution** Are you seeking to substitute education for some of the required experience?: Name of Institution: City/State/Country: Year Graduated: **Environmental Management System Certification** I have been accredited or certified under a national, international, or other recognized EMS Standard and will attach proof of such accreditation/certification: I have earned EMS continuing education credits from the Massachusetts Toxics Use Reduction Program and I will attach proof of such credits.:

education credits in EMS Planning (documenting attendance and issued by course provider) 4. Proof of all claimed continuing education credits in RC Planning (documenting attendance and issued by course provider) 5. TUR Planner course certificate.

Attach Documents

The maximum file size allowed is 100 MB.

Name	Type	Size	Latest Update	Description	Action
AA-TU01-TUR Notice issues.docx	Proof of all claimed continuing education credits in RC Planning (documenting attendance and issued by course provider)	31.99 KB	01/09/2017	Test	Actions ▼
SW48 amendment not connecting to parent record (1).docx	Proof of all claimed continuing education credits in EMS Planning (documenting attendance and issued by course provider)	49.45 KB	01/09/2017	Test	Actions -
TU01_conditions not getting into approval (1).docx	Copy of Accreditation/Certification for EMS	99.78 KB	01/09/2017	Test	Actions ▼
TU01_conditions not getting into approval.docx	Copy of letter from MassDEP verifying that TUR exam was passed	99.78 KB	01/09/2017	Test	Actions ▼
GCOM JIRA (6).csv	TUR Planner course certificate	4.31 KB	01/09/2017	Test	Actions ▼
racial Foo Dry	ovisions				
special ree Pro					
exemption:			N	lo	
exemption:	agreement or policy):			lo Io	

S	howing 0-0 of 0					
	Name	Organization Name	Contact Person	Telephone #	E-mail	Action
	No records found.					

No

Published Information

Double Fee for Enforcement:

Application Contributors

First Name: Kausar

Last Name: Akther

E-mail Address: kausar.akther@gcomsoft.com

City/Town: Boston

Zip Code: 02108

Middle Name:

Telephone Number: 7188964523

PO Box/ Address:

State: MA

Company Name:

Applicant Information

Individual Kausar Akther 1 Winter St1 Boston, MA, 02108 United States Ext #:12 Telephone #:718-896-4523 E-mail:kausar.akther@gmail.com

"I certify that, to the best of my knowledge, all information presented in this application is true in substance and effect."

| I agree that I am the Applicant. | Date Signed:
| I you are not the Applicant then click on 'Save and resume later' button.

| Continue Application > | Save and resume later

STEP 12 - PAYMENT PAGE (USER HAS OPTION TO PAY ONLINE OR PAY BY MAIL), CLICK

CONTINUE APPLICATION

TU01 - General Practice Planner Application

1 2	3 Special Fee Provisions	4 Applicant and Contributors	5 Review	6 Pay Fees	7 Application Submitted
-----	-----------------------------	------------------------------	----------	------------	----------------------------

Step 6: Pay Fees

Listed below is the fee for the authorization that you are applying for. The following screen will display your total fees.

Payment may be made by electronic check or credit card for a nominal processing fee. The electronic check fee is \$0.35 per transaction. Credit card payments are 2.35% per transaction. Clicking on the PAY ONLINE button will bring you to the secure online payments portal. Once you have made payment, you will be returned to your application for submittal.

Payment may also be made by mail. However, review of your permit will not begin until payment is received. By clicking on the Pay by Mail button, you will have submitted your application. You will receive a notification email with the location and address to send your payment. That information is also available in the instructions for this authorization.

Application Fees

Fees	Amount
TU01 Application Fee	\$500.00

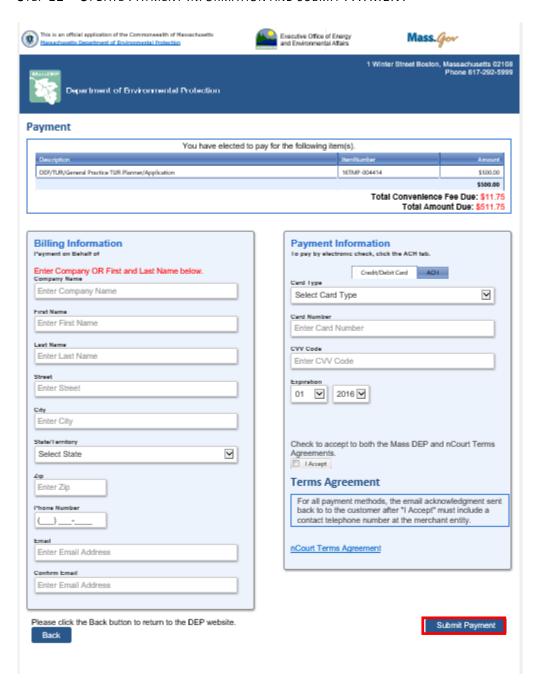
\$500.00



Note:

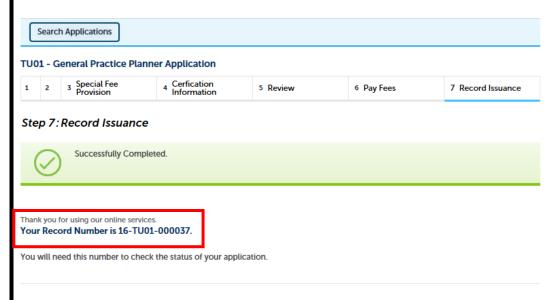
You have option to pay online or pay by mail. System will show the below payment page if you click on the Pay Online button and if you click pay by mail, please follow the instructions received on your email notification on how to send your check.

STEP 12 - UPDATE PAYMENT INFORMATION AND SUBMIT PAYMENT



Complete all the details on the above page and click on the **Submit Payment** button. System will process the Payment and shows the below screen if payment is successfully processed.

ONCE USER SUBMITS THE APPLICATION, RECORD NUMBER IS GENERATED.



CHAPTER 4 – FACILITY

Searching /adding a facility		
Application Screen	Tasks	
Searching /Adding a Facility	•	ENTER Facility Name and other details
	•	CLICK Search

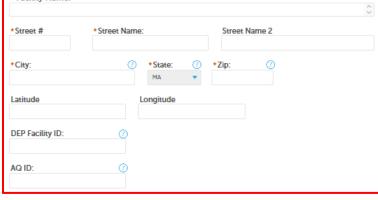
At the completion of this Chapter, the Public User will be able to:

- Search a Facility
- Add a Facility

SEARCH/ADD - FACILITY

To obtain an authorization, it is necessary to add a Facility or search a Facility from the existing database.

Use map to select Address Instructions: You must identify the facility for which you are completing this application. Enter the facility name, or portion of the name, in the "Name" box and click on "Search". Your search will return a list of facilities and addresses that meet your search criteria. If your facility is not his list, select it by clicking the button to the left of the name. If your facility is not on the list, you may search again, by pressing "Clear" and using different criteria. For example, try a new search using street address. If you know your DEP Facility ID, you may enter it in the applicable box and click on "Search". The facility information will populate the boxes. If this is a new facility, press the "Clear" button, and enter the information for the facility into the boxes provided (boxes with an asterisk are required), and continue to the next section without clicking on "Search". *Facility Name: | Street Name 2

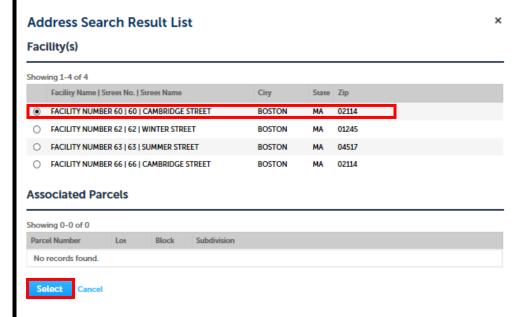




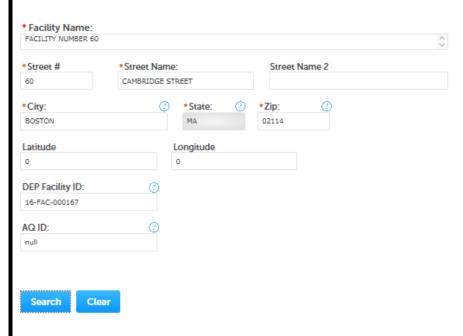
- ENTER Facility Name and other details
- CLICK Search

NOTE: System will search for a facility using the details entered. If no facility is found in database, system will create a new facility using the information entered in the search page.

Once "search" is clicked, System will display matching results. User will select the preferred facility.



Once a Facility is selected, system will populate the form with Facility information.



NOTE: System will search for a facility using the details entered. If no facility is found in database, system will create a new facility using the information entered in the search page.

Once, facility is added, user will continue with his/her application.

CHAPTER 5 – MAKING ONLINE PAYMENT

Making Online Payment	
Application Screen	Tasks
Select Pay Method	SELECT Authorization
	FILL the application
	CLICK "Continue Application" on the Pay Fees
	page
Submit Payment	ENTER Payment Information
	SUBMIT Payment

Note

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At the completion of this Chapter, the Public User will be able to:

Make Payment Online

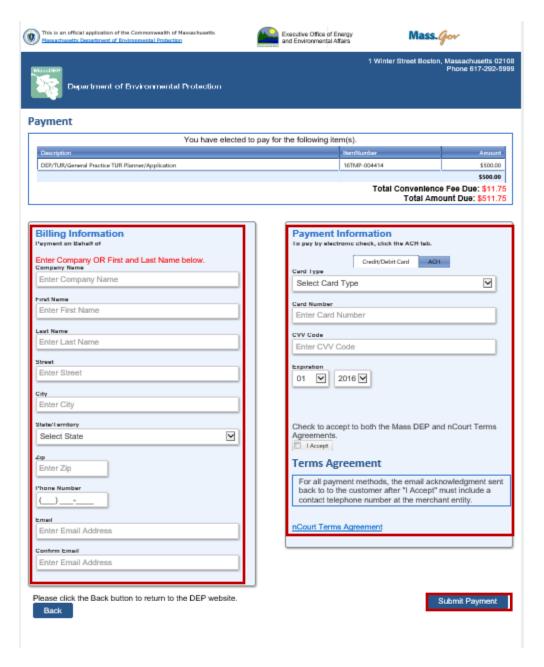
Last step to complete an application is FEES. In ePLACE PORTAL, user can pay Fee by making an online payment or by paying through mail. This Chapter will talk about making online payment.

STEP 1 — USER REACHED THE PAYMENT PAGE, USER WILL CLICK "CONTINUE APPLICATION" TO PAY ONLINE

TU01 - General Practice Planner Application Special Fee Provisions 4 Applicant and Contributors 7 Application Submitted 6 Pay Fees 5 Review Step 6: Pay Fees Listed below is the fee for the authorization that you are applying for. The following screen will display your total fees. Payment may be made by electronic check or credit card for a nominal processing fee. The electronic check fee is \$0.35 per transaction. Credit card payments are 2.35% per transaction. Clicking on the PAY ONLINE button will bring you to the secure online payments portal. Once you have made payment, you will be returned to your application for submittal. Payment may also be made by mail. However, review of your permit will not begin until payment is received. By clicking on the Pay by Mail button, you will have submitted your application. You will receive a notification email with the location and address to send your payment. That information is also available in the instructions for this authorization **Application Fees** Fees Amount TU01 Application Fee \$500.00 \$500.00 Pay by Mail » Pay Online »

- **SELECT** Authorization
- FILL the application
- CLICK "Continue Application" on the Pay Fees page

STEP 2 - UPDATE PAYMENT INFORMATION AND CLICK SUBMIT



- ENTER Payment Information
- ENTER Billing Information
- SUBMIT Payment
- PAYMENT Applied
- RECORD Created

Note: A Service Fee of 2.35% of the Transaction amount or 35 Cents will be charged for Credit/Debit and ACH respectively.

CHAPTER 6 – DELEGATING A RECORD/APPLICATION

Delegating a record/application.	
Application Screen	Tasks
Delegate PIN	Submit an application.
	 Fill and save an application till certification
	page.
Adding a Delegate	CLICK Add a Contact
	SELECT Delegate
	CLICK Continue
	Enter Delegate PIN
Resume Application	Select TEMP Application/Record
	Click "Resume Application"
Deleting a Delegate	Call ePLACE help desk and ask them to delete
	the delegate.
	 Provide any details that are requested by the
	ePLACE help desk.
	ePLACE help desk will delete the delegate for
	you and provide you a new pin for future use.

At the completion of this Chapter, the Public User will be able to:

> Delegate a record

Delegate PIN

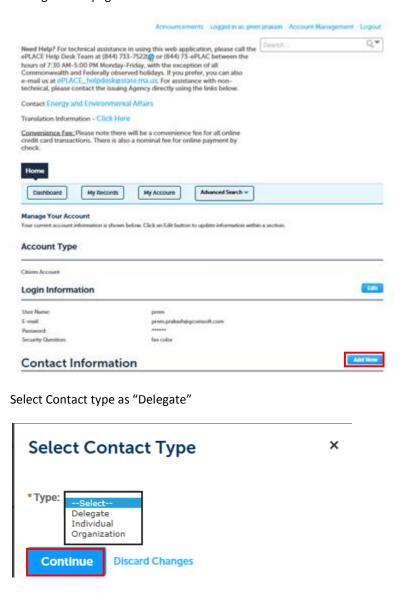
From: Auto_Sender@Accela.com
Sent: Mon, Jul 18, 2016 at 3:24 pm
To: prem.prakash@gcomsoft.com

Please use this PIN: 082091658471 to delegate TU01 - General Practice Planner Application application 16-TU01-000043-APP to some other user.

NOTE: System sends an email with "**Delegate PIN**" to the email ID used during registration when a record/application is saved (Save and Resume) or after record submission in THE EPLACE PERMITTING PORTAL. Public user can add a "**Delegate Contact**" to the application using this PIN.

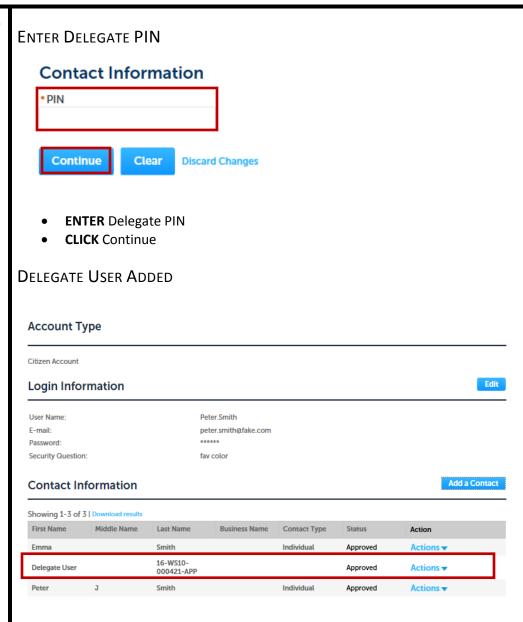
Adding a Delegate

Once "Delegate PIN" is received via email. Second user will login to THE EPLACE PERMITTING PORTAL using his/her credentials. User will go to "Account Management" page & will click "Add New"



To add a Delegate:

CLICK Add a Contact SELECT Delegate CLICK Continue



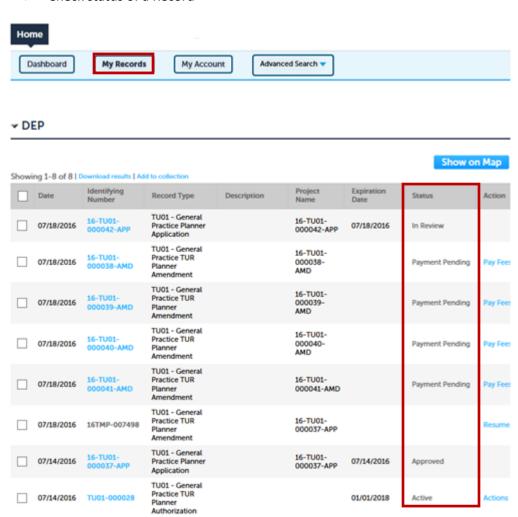
NOTE: Delegate User is added under the contacts. Same record will add to user's record list. User can click on "Resume Application" against that Temp Record and can continue till Certification Page.

CHAPTER 7 – CHECK STATUS OF A RECORD

The purpose of this Chapter is to show Public user – "How to check status of an application?"	
Application Screen	Tasks
Check Status of a record	LOGIN to your account
	 CLICK "My Records" on the HOME page
	Check status in status column

At the completion of this Chapter, the Public User will be able to:

> Check status of a Record



- **LOGIN** to your account
- **CLICK** "My Records" on the HOME page
- Check status in status column

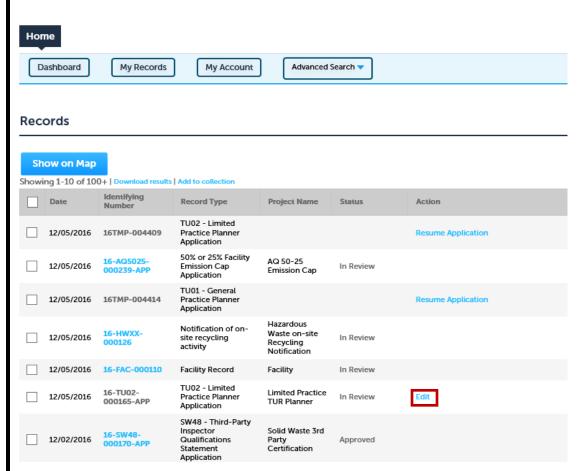
CHAPTER 8 – EDITING AN APPLICATION

Note

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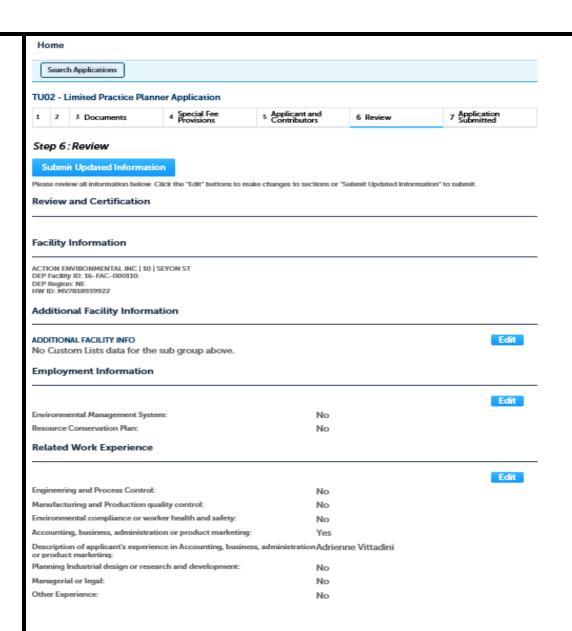
At the completion of this Chapter, Public User will be able to:

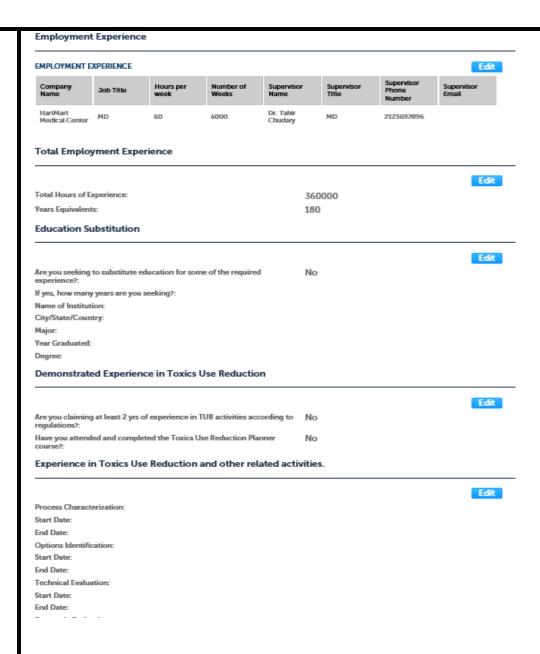
> Edit an Application



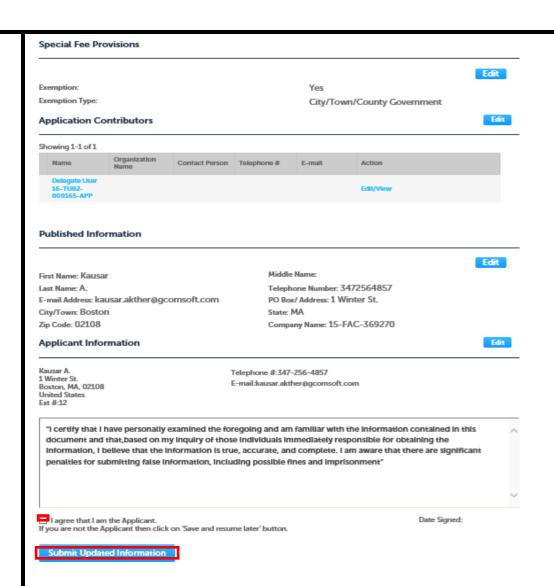
Click on the "Edit" Button system will show the review page of the application again. Edit the section that need to be updated and click on the Submit Updated Information.

Applicant should certify once again before he submits the Update Info.





Toxics Use Reduction Planner Course and Exam Information Edit I completed to the satisfaction of the offering educational institution a MassDEP approved Toxic Use Reduction Planner Course within the last two calendar years, and will attach my course Verification Record and, if applicable, proof that I passed the exam.: I have attached the letter that indicates that I have passed the MassDEP TUR NO Planner exam.: Demonstrate two (2) years of Environmental Management Systems Experience. DEMONSTRATE 2 YEARS OF EMS EXP Edit No Custom Lists data for the sub group above. Environmental Management System Certification Edit I have been accredited or certified under a national, international, or other recognized EMS Standard and will attach proof of such accreditation/certification: I have earned EMS continuing education credits from the Massachusetts Toxics Use Reduction Program and I will attach proof of such credits.: I have earned EMS continuing education credits from an organization other than the Massachusetts Toxics Use Reduction Program have already been approved for credit and will attach proof of these credits: I have earned EMS continuing education credits from an organization other than the Massachusetts Toxics Use Reduction Program that have not yet been approved for credits and will attach documentation describing the course and credits requested: **Environmental Management System Course Details** EMS -TUR COURSE DETAILS Edit No Custom Lists data for the sub group above. Resource Conservation Plan Certification Info Edit I have earned continuing education credits in Resource Conservation from the Massachusetts Toxics Use Reduction Program and will attach proof of I have earned continuing education credits in Resource Conservation from an organization other than the Massachusetts Toxics Use Reduction Program Non-TUR Course that have already been pre-approved for credit and will attach proof of the requested credits: I have earned continuing education credits in Resource Conservation offered by an organization other than the Massachusetts Toxics Use Reduction Program that have not yet been approved for credit and will attach documentation describing the cause and credits requested:



CHAPTER 9 – AMEND/RENEW A PERMIT/LICENSE/AUTHORIZATION

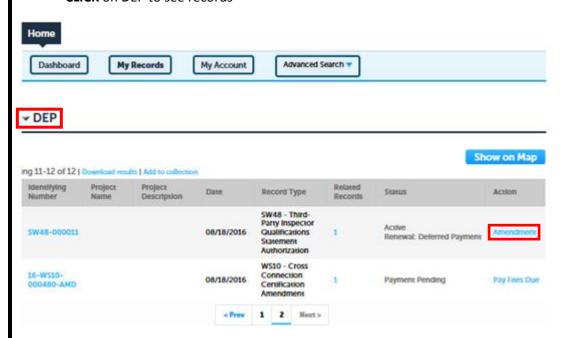
Public user will amend/renew a Permit/License/Application	
Application Screen	Tasks
Amend a Record	Identify Record
	Select Record to Amend
	 Amend Application Specific Information
	 Upload Documents
	Make Payment
	Submit the Application
Renew a Record	Identify Record
	Select Record to Renew
	Enter Re-certification Information
	 Upload Documents
	Make Payment
	Submit the Application

Note

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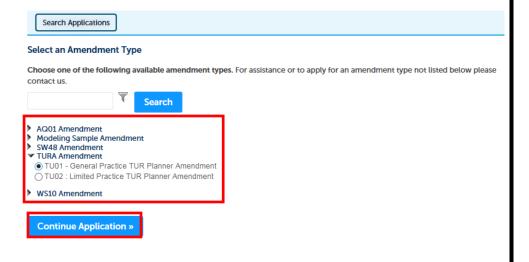
At the completion of this Chapter, Public User will be able to:

- Amend a Permit/License/ Authorization
- Renew a Permit/License/Authorization
- LOGIN
- CLICK on "My Records" on Home Page
- CLICK on DEP to see records

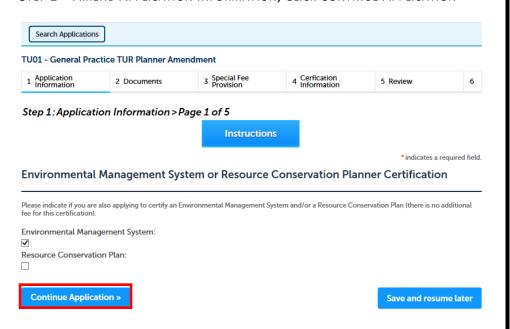


- IDENTIFY the record you want to amend
- **CLICK** "Amendment"

STEP 1 – SELECT THE AMENDMENT TYPE, CLICK CONTINUE APPLICATION



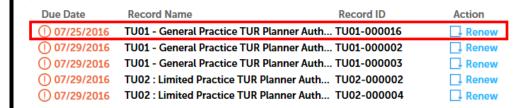
STEP 2 - AMEND APPLICATION INFORMATION, CLICK CONTINUE APPLICATION



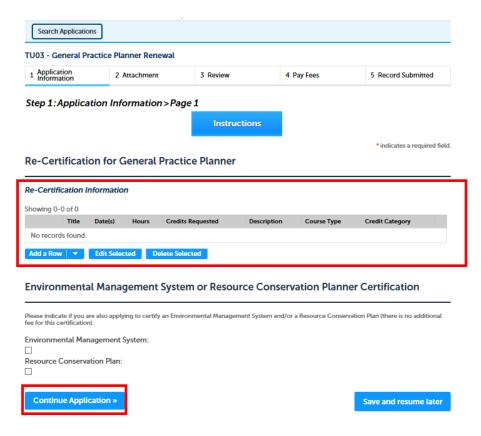
NOTE: System will navigate user through the entire Application Process and user can amend the information, pay the fee and amended record is submitted.

RENEW A LICENSE/PERMIT/AUTHORIZATION

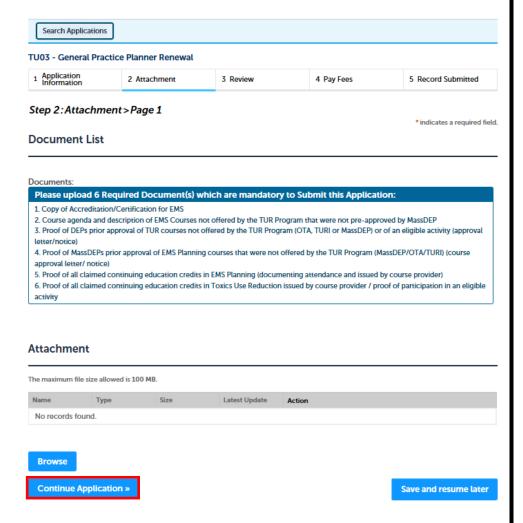
STEP 1 – IDENTIFY AND SELECT THE LICENSE/PERMIT/AUTHORIZATION YOU WANT TO RENEW AND CLICK "RENEW" BUTTON



STEP 2 -ENTER THE RE-CERTIFICATION DETAILS, CLICK CONTINUE APPLICATION



STEP 2 - UPLOAD ATTACHMENTS, CLICK CONTINUE APPLICATION



NOTE: System will navigate user through the certification page, review page and fee page. Once fee is paid and Authorization is renewed.